



# Hair Fairies

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## ***Thank you for coming to Hair Fairies!***

We understand that this is a stressful time for you emotionally and possibly financially. We encourage our clients to **contact their insurance company** for partial reimbursement of the services you receive here at Hair Fairies.

Because each insurance company is different and the unfortunate nature of insurance companies is to decline coverage, we have found many of our customers have success receiving reimbursement using the following techniques:

**MAKE COPIES** – Make copies of all documents (itemized statements, insurance claim forms, referrals, etc.) prior to sending to your insurance company.

**EXPECT A CALL** – It seems insurance companies try to ask redundant questions to drag out the process in the hopes you will give up. **DON'T GIVE UP.** Answer their questions and keep going.

**BE PERSISTENT** – Our clients who have been successful receiving reimbursement were persistent and did not take no for an answer.

**ASK FOR HELP** – We are happy to review your statements and claim forms with you to insure they are filled out properly and avoid having the forms sent back for you to start all over. Need copies of forms sent/faxed to you? **Don't hesitate to ask.**

**FORMS TO INCLUDE:** Referral form, claim form, itemized statement from Hair Fairies

**DON'T FORGET ABOUT YOUR FLEX SPENDING ACCOUNTS** – If you have a FSA account, this is a great option for you. Let us know you would like to use FSA and we will work with you at the time of payment.